

Agenda

Adult Care and Well Being Overview and Scrutiny Panel

Tuesday, 13 October 2015, 1.00 pm
County Hall, Worcester

All County Councillors are invited to attend and participate

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বাংলা। আপনি যদি এই দলিলের বিষয়বস্তু বুঝতে না পারেন এবং আপনার জন্য অনুবাদ করার মত পরিচিত কেউ না থাকলে, অনুগ্রহ করে সাহায্যের জন্য 01905 765765 নম্বরে যোগাযোগ করুন। (Bengali)

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اردو۔ اگر آپ اس دستاویز کی مشمولات کو سمجھنے سے قاصر ہیں اور کسی ایسے شخص تک آپ کی رسائی نہیں ہے جو آپ کے لئے اس کا ترجمہ کر سکے تو، براہ کرم مدد کے لئے 01905 765765 پر رابطہ کریں۔ (Urdu)

کوردی سۆزانی. ننگیر ناتوانی تیبگی له ناوچرکی ندم بیلگیه و دصتت به هچ کس ناکات که و هیجگیزیتوه بۆت، تکلیه تملظون بکه یۆ ژماره 01905 765765 و داوای رینۆینی بکه (Kurdish)

ਪੰਜਾਬੀ। ਜੇ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਦਾ ਸਮਝਣ ਸਮਝ ਨਹੀਂ ਸਕਦੇ ਅਤੇ ਕਿਸੇ ਅਜਿਹੇ ਵਿਅਕਤੀ ਤੱਕ ਪਹੁੰਚ ਨਹੀਂ ਹੈ, ਜੋ ਇਸਦਾ ਤੁਹਾਡੇ ਲਈ ਅਨੁਵਾਦ ਕਰ ਸਕੇ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਮਦਦ ਲਈ 01905 765765 'ਤੇ ਫ਼ੋਨ ਕਰੋ। (Punjabi)

DISCLOSING INTERESTS

There are now 2 types of interests:
'Disclosable pecuniary interests' and **'other disclosable interests'**

WHAT IS A 'DISCLOSABLE PECUNIARY INTEREST' (DPI)?

- Any **employment**, office, trade or vocation carried on for profit or gain
- **Sponsorship** by a 3rd party of your member or election expenses
- Any **contract** for goods, services or works between the Council and you, a firm where you are a partner/director, or company in which you hold shares
- Interests in **land** in Worcestershire (including licence to occupy for a month or longer)
- **Shares** etc (with either a total nominal value above £25,000 or 1% of the total issued share capital) in companies with a place of business or land in Worcestershire.

NB Your DPIs include the interests of your spouse/partner as well as you

WHAT MUST I DO WITH A DPI?

- **Register** it within 28 days and
- **Declare** it where you have a DPI in a matter at a particular meeting
 - you must **not participate** and you **must withdraw**.

NB It is a criminal offence to participate in matters in which you have a DPI

WHAT ABOUT 'OTHER DISCLOSABLE INTERESTS'?

- No need to register them but
- You must **declare** them at a particular meeting where:
You/your family/person or body with whom you are associated have a **pecuniary interest** in or **close connection** with the matter under discussion.

WHAT ABOUT MEMBERSHIP OF ANOTHER AUTHORITY OR PUBLIC BODY?

You will not normally even need to declare this as an interest. The only exception is where the conflict of interest is so significant it is seen as likely to prejudice your judgement of the public interest.

DO I HAVE TO WITHDRAW IF I HAVE A DISCLOSABLE INTEREST WHICH ISN'T A DPI?

Not normally. You must withdraw only if it:

- affects your **pecuniary interests OR** relates to a **planning or regulatory** matter
- **AND** it is seen as likely to **prejudice your judgement** of the public interest.

DON'T FORGET

- If you have a disclosable interest at a meeting you must **disclose both its existence and nature** – 'as noted/recorded' is insufficient
- **Declarations must relate to specific business** on the agenda
 - General scattergun declarations are not needed and achieve little
- Breaches of most of the **DPI provisions** are now **criminal offences** which may be referred to the police which can on conviction by a court lead to fines up to £5,000 and disqualification up to 5 years
- Formal **dispensation** in respect of interests can be sought in appropriate cases.

Adult Care and Well Being Overview and Scrutiny Panel Tuesday, 13 October 2015, 1.00 pm, County Hall, Worcester

Membership

Councillors:

Mr T A L Wells (Chairman), Mrs J L M A Griffiths (Vice Chairman), Mr R C Adams,
Mr C J Bloore, Mr A Fry, Mr P Grove, Mrs A T Hingley, Mr C G Holt and Mr J W Parish

Agenda

Item No	Subject	Page No
1	Apologies and Welcome	
2	Declarations of Interest	
3	Public Participation Members of the public wishing to take part should notify the Head of Legal and Democratic Services, in writing or by email indicating the nature and content of their proposed participation no later than 9.00am on the working day before the meeting (in this case 12 October 2015). Enquiries can be made through the telephone number/email address below.	
4	Confirmation of the Minutes of the Previous Meeting Previously circulated	
5	Update on the Future Lives Programme	1 - 4
6	Safeguarding Adults	5 - 6

Agenda produced and published by the Head of Legal and Democratic Services, County Hall, Spetchley Road, Worcester WR5 2NP. For general enquiries: 01905 763763 Worcestershire Hub (01905) 765765
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All the above reports and supporting information can be accessed via the Council's website at
http://www.worcestershire.gov.uk/info/20013/councillors_and_committees

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ADULT CARE AND WELL BEING OVERVIEW AND SCRUTINY PANEL 13 OCTOBER 2015

UPDATE ON THE FUTURE LIVES PROGRAMME:

- NEW MODELS OF SOCIAL WORK**
 - PERSONALISATION**
-

Summary

1. The Adult Care and Well Being Overview and Scrutiny Panel is to be updated on the impact of the Council's major change programme for adult social care (Future Lives) – with specific focus on:

- **New models of Social work**
- **Personalisation** (offering service users choice and control over their care)

2. Relevant senior officers from the Council's Directorate of Adult Services and Health have been invited to the meeting, as well as the Cabinet Member for Adult Social Care.

Background to Future Lives

3. Future Lives is the Council's major reform programme for adult social care, driven by financial pressures on all public services, and the requirement for DASH to contribute to the Council's overall savings programme to make savings of £30 million in 2014/15 and then about £25 million per year until at least 2016/17, including £32 million from Adult Services and Health. Although the Council decided not to change the eligibility criteria for adult social care, and to continue to meet the needs of service users with needs defined as 'critical' or 'substantial' under Fair Access to Care Services, it should be noted that from 01 April 15 the Council has been required to apply a national eligibility criteria under the Care Act 2014. This new criteria was designed to benchmark with critical and substantial but as yet it is too soon to evaluate the impact.

4. Given the challenge of meeting the needs of more people with complex needs with less money and the Council has therefore had to find different ways of doing things, through redesign and recommissioning of services.

5. The main aims of the Future Lives Programme are to:

- Promote health and independence
- Reduce the need for adult social care
- Give service users greater choice and control over their lives (Personalisation)
- Maximise the quality and productivity of services
- Achieve the required savings
- Comply with relevant legal duties, especially the Care Act 2014

6. The Directorate has been asked to focus this update on two aspects of the reform programme, and further information will be included in a presentation.

i New Models of Social Work

7. Review and redesign of adult social care has meant development of new models of care, and introduction of a new process to assess and plan people's care needs.
8. The Scrutiny Panel had initial discussion about emerging plans for new assessment processes and the implications of the Care Act 2014, in June 2014.
9. At that time some of the issues discussed included concerns about digital systems (access and its ability to identify a full picture of people's needs), funding implications of the Care Act and the challenge of meeting the new duty of care within prisons. The Scrutiny Panel was also interested to understand how changes would affect the interaction between social workers and their clients.

ii Personalisation

10. Offering greater choice and control to service users about the care they receive (Personalisation) is another key aspect of the Future Lives Programme. The Panel will be aware from its performance monitoring role of the Directorate's progress in promoting personal budgets and use of direct payments to arrange care.
11. The Directorate will provide an update on further progress and development, including provision of information and advice through the 'Your life, your choice' website, which Panel members had the opportunity to see prior to going live in April 2015.

Equality and Diversity Implications

12. A six month review of the changes in social work in Area Social Work Teams commences in October – the methodology includes focus groups and questionnaires with staff and people who have received social work services. Healthwatch has agreed to assist with this review. Equality and Diversity will be considered within the review.

Purpose of the meeting

13. The Panel has the opportunity to look at progress and the impact of new models of social work and Personalisation, as part of the overall Future Lives Programme. In doing so, members may wish to reflect on the following areas:
 - How has the impact of new social work models on service users and their carers been monitored and what have been the main messages?
 - What about feedback from social work staff?
 - How are funding pressures from the Care Act being managed and are there further implications from the cuts to public health funding, announced by the Government in June 2015?
 - Have changes to how service users/customers access social care created opportunities for greater personalisation of adult social care services?
 - Is there any learning which could be used to increase personalisation of children's social care services?
 - How have changes affected the range and quality of services on offer?

- Are there enough providers offering the right services?
- How has the voluntary and community sector adapted to the changes?

13. Following the discussion, the Panel is asked to determine whether any further information or scrutiny work is required.

Contact Points

County Council Contact Points

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Specific Contact Points for this report

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Email: scrutiny@worcestershire.gov.uk

Background Papers

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the following are the background papers relating to the subject matter of this report:

- Agendas and Minutes of the Adult Care and Well Being Overview and Scrutiny Panel on 19 December 2013, 28 January and 5 June 2014, 22 January 2015
- Agenda and Minutes of Cabinet on 6 March and 9 June 2014

Agendas and Minutes are available on the Council's website at:

http://www.worcestershire.gov.uk/info/20013/councillors_and_committees

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ADULT CARE AND WELL BEING OVERVIEW AND SCRUTINY PANEL 13 OCTOBER 2015

SAFEGUARDING ADULTS

Summary

1. The Independent Chair of the Worcestershire Safeguarding Adults Board (WSAB) has been invited to discuss progress and developments in safeguarding vulnerable adults in Worcestershire. This will include the Board's Annual Report 2014-2015.
2. The Director of Adult Services and Health and the Cabinet Member with responsibility for Adult Social Care have also been invited.

Background

3. Safeguarding vulnerable adults is an important and ongoing part of the work of the Adult Care and Well Being Overview and Scrutiny Panel.
4. The Care Act 2014 places safeguarding adults on a statutory footing for the first time and makes safeguarding boards a legal requirement, although Worcestershire's Board has been in place for several years. The Safeguarding Board has been refreshed to meet the requirements of the Care Act, under its new Chair Kathy McAteer.
5. This will be the Panel's second update with the new Chair and at its January meeting the Panel heard about work in hand to refresh membership and engagement, governance, and quality assurance.
6. Regular meetings have taken place between the Panel and the Safeguarding Board Chair since the Panel's more in-depth scrutiny review of safeguarding adults in 2011, which recommended regular dialogue between this Panel, the Worcestershire Safeguarding Adults Board Chair and the Director and Cabinet Member, as part of the Panel's monitoring role.

Worcestershire Safeguarding Adults Board Annual Report 2014-15

7. Worcestershire Safeguarding Adults Board Annual Report 2014-15 will be available on the County Council's website [here](#) . Copies will be circulated separately to members of the Scrutiny Panel.
8. Discussion of the Annual Report provides the Panel with an opportunity to verify that systems across Worcestershire, including those of the County Council are working well to safeguard Worcestershire's vulnerable adults. Discussions also enable the Panel to keep up to date with safeguarding statistics and trends, and to explore any issues identified through serious case reviews, and also through the Panel's own scrutiny work.

9. Worcestershire Safeguarding Adults Annual Report is also presented to Council.

Purpose of the meeting

10. The Panel has the opportunity to:

- understand and discuss key safeguarding statistics from this year's Worcestershire Safeguarding Adults Board's report
- identify any further information needs or potential areas for scrutiny

Supporting Information

- Worcestershire Safeguarding Adults Board Annual Report 2014-15 will be available on the County Council's website:
http://www.worcestershire.gov.uk/info/20222/safeguarding_adults/1105/safeguarding_adults_board_documents

Contact Points

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Email: scrutiny@worcestershire.gov.uk

Background Papers

In the opinion of the proper officer (in this case the Director of XXX) the following are the background papers relating to the subject matter of this report:

- Agenda and Minutes of the Adult Care and Well-being Overview and Scrutiny Panel on 22 January 2015 and 5 September 2013
- Safeguarding Adults Scrutiny Report November 2011
http://www.worcestershire.gov.uk/downloads/file/3280/safeguarding_adults